



**PROGRESSIVE SHARE BROKERS PVT. LTD.**  
**MEMBER : NSE, BSE, MCX, CDSL**  
**CIN: U67120MH1994PTC176096**

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## Investor Complaints Data to be displayed

Data for every month ending: 31/12/2025

| S<br>N | Received<br>from              | Carried<br>forward from<br>previous<br>month | Received<br>during<br>the<br>month | Total<br>Pending | Resolved<br>* | Pending at the end of<br>the month**    |                                         | Average<br>Resolution<br>time^ (in<br>days) |
|--------|-------------------------------|----------------------------------------------|------------------------------------|------------------|---------------|-----------------------------------------|-----------------------------------------|---------------------------------------------|
|        |                               |                                              |                                    |                  |               | Pending<br>for less<br>than 3<br>months | Pending<br>for more<br>than 3<br>months |                                             |
| 1      | 2                             | 3                                            | 4                                  | 5                | 6             | 7                                       |                                         | 8                                           |
| 1      | Directly<br>from<br>Investors | Nil                                          | Nil                                | Nil              | Nil           | Nil                                     |                                         | Nil                                         |
| 2      | SEBI<br>(SCORES)              | Nil                                          | Nil                                | Nil              | Nil           | Nil                                     |                                         | Nil                                         |
| 3      | Stock<br>Exchanges            | Nil                                          | Nil                                | Nil              | Nil           | Nil                                     |                                         | Nil                                         |
| 4      | Other<br>Sources<br>(if any)  | Nil                                          | Nil                                | Nil              | Nil           | Nil                                     |                                         | Nil                                         |
|        | <b>Grand<br/>Total</b>        | <b>Nil</b>                                   | <b>Nil</b>                         | <b>Nil</b>       | <b>Nil</b>    | <b>Nil</b>                              |                                         | <b>Nil</b>                                  |



**Trend of monthly disposal of complaints**

| SN | Month              | Carried forward<br>From previous<br>month | Received   | Resolved*  | Pending**  |
|----|--------------------|-------------------------------------------|------------|------------|------------|
| 1  | 2                  | 3                                         | 4          | 5          | 6          |
| 1  | Jan - 2025         | Nil                                       | Nil        | Nil        | Nil        |
| 2  | Feb - 2025         | Nil                                       | Nil        | Nil        | Nil        |
| 3  | Mar - 2025         | Nil                                       | Nil        | Nil        | Nil        |
| 4  | Apr - 2025         | Nil                                       | Nil        | Nil        | Nil        |
| 5  | May - 2025         | Nil                                       | Nil        | Nil        | Nil        |
| 6  | June - 2025        | Nil                                       | Nil        | Nil        | Nil        |
| 7  | July - 2025        | Nil                                       | Nil        | Nil        | Nil        |
| 8  | Aug - 2025         | Nil                                       | Nil        | Nil        | Nil        |
| 9  | Sept - 2025        | Nil                                       | Nil        | Nil        | Nil        |
| 10 | Oct - 2025         | Nil                                       | Nil        | Nil        | Nil        |
| 11 | Nov - 2025         | Nil                                       | Nil        | Nil        | Nil        |
| 12 | Dec - 2025         | Nil                                       | Nil        | Nil        | Nil        |
|    | <b>Grand Total</b> | <b>Nil</b>                                | <b>Nil</b> | <b>Nil</b> | <b>Nil</b> |

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**Trend of annual disposal of complaints**

| SN | Year               | Carried forward<br>from previous<br>year | Received<br>during the year | Resolved<br>during the year | Pending at<br>the end of the year |
|----|--------------------|------------------------------------------|-----------------------------|-----------------------------|-----------------------------------|
| 1  | 2018-19            | Nil                                      | Nil                         | Nil                         | Nil                               |
| 2  | 2019-20            | Nil                                      | Nil                         | Nil                         | Nil                               |
| 3  | 2020-21            | Nil                                      | 2                           | 2                           | Nil                               |
| 4  | 2021-22            | Nil                                      | 1                           | 1                           | Nil                               |
| 5  | 2022-23            | Nil                                      | Nil                         | Nil                         | Nil                               |
| 6  | 2023-24            | Nil                                      | Nil                         | Nil                         | Nil                               |
| 7  | 2024-25            | Nil                                      | Nil                         | Nil                         | Nil                               |
|    | <b>Grand Total</b> | <b>Nil</b>                               | <b>3</b>                    | <b>3</b>                    | <b>Nil</b>                        |